

Need Chromebook Help?



***Tip - Please make sure you are powering off (not just closing your Chromebook) nightly to help keep it updated and performing better.**

Most Chromebooks can be resolved by using the steps found here:

[Chromebook Troubleshoots](#)

If this does not resolve your issues, please call the district Help Desk for immediate tech support at 425-385-4357(HELP). You can also fill out a Help Desk request form online using this link:

[Help Desk Request](#)

If your Chromebook is physically damaged (broken screen, water damage, cracked keyboard, etc.) you can make an online appointment to see Heatherwood's Chromebook Support Specialist. She is available on Tuesdays, Thursdays or Fridays. Please use this link to schedule an appointment:

[Heatherwood Chromebook Repair](#)

For the health and safety of our staff and families, you MUST have an appointment to see a support specialist.